

# QUALITY POLICY

---

SAFI aims to be the technical leader in the field of Industrial Thermoplastic Valves.  
For this, quality is an integral part of the culture and business strategy.

The satisfaction of our customers is our number one priority:

- We are committed to continuously provide our customers with products that meet their needs as well as the applicable legal and regulatory requirements
- We ensure the excellence of our products and services around the world
- We take into account the risks and opportunities that may affect the conformity of our products and the satisfaction of our customers
- We are always looking to improve the satisfaction of our customers
- We take into account the requirements of other relevant stakeholders for the company

For this purpose, as the president of SAFI, I pledge to:

- Assume responsibility for the effectiveness of our quality management system
- Define a policy and quality objective compatible with the context and the strategic direction of the company
- Use as much as possible a process approach and a risk approach
- Ensure that the resources required for the quality management system are available
- Continually improve our quality management system.

Quality is a key dimension, shared by SAFI's strategy and culture:

- The satisfaction of our customers is the first priority of every employee
- All staff contribute to the efficiency of the quality management system
- All initiatives promoting improvement are supported
- Our managers set an example and we value exemplary practices and attitudes.
- Our employees have the autonomy to develop their sense of responsibility
- We honor our commitments
- We communicate proactively and transparently

*The true measure of quality is the satisfaction of our customers.*

October 23 2017

Stéphane MOISON

